



GOASCNA Helpline Report

ASC Date: 12/11/2016

Meeting Date: 11/25/2016 6:01 PM

Members Present:4

Location: 1st Christian Church 2565 E.Kaley

Opened the meeting with a moment of silence followed by the Serenity Prayer. The 12 Traditions were read. Evelyn M. read "Purpose of the Helpline. Nikki B. read 12 Traditions.

General Report

Report text: We discussed where we will be donating the old phones, which will be the Womens shelter. When the white booklets come in we will put them in the new folders. Since last months report we have 2 more members to the Helpline volunteers

Elections

None

Concerns or Needs

Had issues with dropped calls within 1 or 2 rings; called Onebox they suggested to make 5 rings before the call goes to the back up person. Whereas before there were uneven amount of rings going to each Helpline volunteer. So far no problems

Upcoming Events: after the holidays will be also going to two homegroups for orientations.

In Loving Service,

Your Name,Chair, Kevin M.