



# GOASCNA Helpline Report

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**ASC Date:** 5/5/2013

**Meeting Date:** 4/18/2013 1:00 PM

**Members Present:** 6

**Location:** 2526 Kaley, First Christian Church of Orlando

Opened the meeting with a moment of silence followed by the Serenity Prayer. The 12 Traditions were read.

**General Report: Reports were read and excepted with the necessary corrections if need be. The Helpline for The Greater Orlando Area discussed**

**Updating the Naranon information, also definition of each officer responsibility concerning positions- all officers in tune withe phonline guide,**

**and procedural guidelines which were working on providing each carrier, we also talked about the upcoming Learning Day preparations,**

**(Passport Format) The Helpline purchased Three cellphones which came under the limit of the budget! The Helpline discussed ways of cutting**

**Cost? because were not a social outlet we agreed to point callers in the direction of 411-211 if need be! another update is Regional phone**

**numbers outdated, the Alternate chair agreed to meet with coordinator to be orientated for Onebox routing training. future discussion splitting**

**up time among carriers to more effectively have participation ect.. The helpline is functioning well, - next meeting 5/6/2013**

**2565 Kaley at 6:00 pm**

Report text

## **Elections**

None

## **Concerns or Needs**

None

## **Upcoming Events**

Learning Day

**In Loving Service, Demetrius G**